Community Accountability and Engagement Plan

Sierra Vista Association Water System

County Line Road, Delano, CA 93215, Delano, CA 93215

November 2023

Completed by Provost & Pritchard

Approved by: State Water Board | 12/15/2023

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Executive Summary

This Community Accountability and Engagement Plan (Plan) was prepared by **Provost & Pritchard,** the current Administrator for Sierra Vista Association (SVA), located at **County Line Road, Delano, CA 93215.**

This Plan provides a framework for the appointed Administrator to engage meaningfully with the community served by **Sierra Vista Association**.

The purpose of this Plan:

As Administrator, Provost & Pritchard Consulting Group (P&P), is responsible to act in the best interest of the Sierra Vista Association (SVA) and the community it serves including ratepayers, renters, and property owners. As part of carrying out its responsibility, P&P will ensure transparent, accurate, and timely communications regarding plans, actions, and priorities to bring the community water system into compliance. In addition to developing and distributing meaningful communications to the community, P&P will ensure regularly occurring opportunities exist for community members to provide input and feedback.

The main means of communication on a regular basis will be:

- Direct mail and email to water customers
    - P&P will request electronic copies of the mailing list and key stakeholder list from the State Water Board. If the State Water Board does not have a mailing list and key stakeholder list, P&P will work on developing its own at the beginning of communications efforts. P&P will use the water system mailing list and key stakeholder email distribution list to mail and/or email informational materials including but not limited to public meeting notices, public meeting recordings, meeting summaries, and emergency drinking water notices. The key stakeholder list consists of representatives from community organizations and local and state agency representatives. These lists will be updated regularly by P&P to ensure accuracy and to add the addresses of individuals who request to be on the list.

- Public Meetings held in person at Generals Cafe & Grill, 2343 Girard St, Delano, CA 93215 or other location accessible within or near the community, and virtually via Zoom or teleconference platform.
    - The first meeting in December 2023 will be held at Generals Cafe & Grill, 2343 Girard St, Delano, CA 93215. Subsequent meetings will be held at a convenient location based on community input.

- Email notifications to community members providing key information as needed.
- Community members can ask questions or provide comments by mail to Provost & Pritchard Consulting Group c/o Hamish Kellam, 455 W Fir Ave., Clovis, CA 93611, by phone Monday – Friday during business hours between 8:00 AM and 5:00 PM at (559) 449-2700, or by email at sierravistaadmin@ppeng.com.
- Website postings on admin.provostandpritchard.com including but not limited to emergency drinking water notices, meeting notices, meeting agendas, and meeting summaries.

The Administrator will be reviewing questions and comments:

- Submitted by community members via mail, phone, email, and in-person at Community Meetings and will work to respond within two weeks after receipt.
- Community Meetings will include dedicated time for public comment and Q&A with P&P. P&P will field and respond to questions at the meeting or will follow up within two weeks if additional information is needed to respond.

The Community Accountability and Engagement Plan will include:

- Community Meetings will be held quarterly. The first meeting will be hybrid, held in-person at Generals Café and Grill, 2343 Girard St, Delano, CA 93215, and on Zoom or other virtual meeting platform. Subsequent meetings will be held at a convenient location for residents as determined by community input. The public will be informed about meetings via a meeting notice and agenda posting on admin.provostandpritchard.com and direct mail announcing the meeting.
- The public can provide feedback or comment to the Administrator by mail, phone, email, and in-person Community Meetings. P&P will be available to address public comments and questions through the duration serving as Administrator.
- Development of a website to house public outreach information related to the project: admin.provostandpritchard.com. This may include, but is not limited to, program and project background information, Community Meeting information, outreach flyers, past Community Meeting video recordings and resources, meeting summaries, contact information for questions, comments, and feedback, and a digital survey to solicit information regarding communications methods and preferences.
- Public comments will be tracked on a comment and question matrix. The public can make comments and ask questions during community meeting public comment periods, or by calling, emailing, or mailing a public comment form. These will be documented to track responses to the public

as needed. The matrix will be published on the website, admin.provostandpritchard.com, and updated to reflect responses to comments.

SAFER Drinking Water Program

Roles and Responsibilities

Administrator

All actions taken by an administrator shall be in the best interests of the community served and are intended to ensure the designated water system has adequate technical, managerial, and financial capacity to deliver an adequate supply of affordable, safe drinking water so that the services of the administrator are no longer necessary.

The specific Administrator responsibilities are detailed in the Administrator Policy Handbook Section 9: Obligations of Full-Scope Administrators in the Administrator Policy Handbook. For a copy of this handbook, please contact **DDW-Administrator@Waterboards.ca.gov**.

State Water Board

The SAFER Program is a set of tools, funding sources, and regulatory authorities designed to ensure Californians who currently lack safe and affordable drinking water receive it as quickly as possible:

Through its Division of Drinking Water, the State Water Board is responsible for enforcing federal and state drinking water statutes and regulating over 7,400 public water systems.

Through its Office of Public Participation, the State Water Board provides community engagement assistance to support effective public participation in State Water Board decisions and actions.

1.0 Introduction

This Community Accountability and Engagement Plan (Plan) describes the activities **Provost & Pritchard Consulting Group (P&P)** will take to meaningfully engage with the community, how **P&P** will communicate and provide project information to the community, a timeline for public participation activities and public meetings, how **P&P** will incorporate input from the community, and how **P&P** will be held accountable. **P&P** will update the plan, as necessary, to reflect changes in this process or surrounding community.

This plan is organized in the following sections:

- Section 2.0: **Sierra Vista Association**
    - 2.1 Water System Issues
    - 2.2 Community Profile
- Section 3.0 Community Engagement and Communications
    - 3.1: Public Meetings
    - 3.2: Public Meeting Logistics
    - 3.3: Recommendations
    - 3.4 Communication Strategies
    - 3.5 Accountability
- Section 4.0: Appendices
    - Appendix A – Sample Meeting Notification
    - Appendix B – Sample Meeting Agenda
    - Appendix C – Sample Water Bill Insert
    - Appendix D – Sample Community Survey
    - Appendix E – Sample Mailer
    - Appendix F – EJ Screen

2.0 Sierra Vista Association

2.1 Water System Issues

The water system is located at **County Line Road, Delano, CA 93215**

(Figure 1) Water System Issues

Primary MCL Violations	Nitrate and 1,2,3-Trichloropropane (TCP) exceed the California State drinking water Maximum Contaminant Level (MCL) standards of 10 mg/L and 0.005 ug/L, respectively. <u>Nitrate</u> A water sample from May 17, 2023, confirmed Sierra Vista Association was 14.6 mg/L (milligrams per liter), or 4.6 mg/L above the MCL standard. Quarterly samples at the time of the Initial Assessment of Sierra Vista Association Water System were, 15 mg/L (9/7/2021), 13.2 mg/L (12/14/2021), 13.2 mg/L (2/28/2022), and 12.7 mg/L (6/6/2022). <u>1,2,3-TCP</u> A water sample collected on September 25, 2023, confirmed Sierra Vista Association was 0.14 ug/L (micrograms per liter), or 0.135 above the MCL standard. Quarterly samples at the time of the Initial Assessment of Sierra Vista Association Water System were, 0.43 ug/L (9/27/2022), 0.4 ug/L (12/20/2021), 0.38 ug/L (3/28/2022), and 0.33 ug/L (6/27/2022).
Governance or Board Issues	Sierra Vista Association consistently failed to provide an adequate supply of affordable, safe drinking water. The water system has violated safe levels of nitrate and 1,2,3-TCP MCLs. Sierra Vista Association lacks technical, managerial, and financial capacity to run the water system while meeting state and federal requirements. Sierra Vista

	Association ceased to function as an association when board members passed away or relocated. No new residents were interested in fulfilling board roles. Because of this, the Association lacks a formal board to make decisions on behalf of its community.

(Figure 2) – Sierra Vista Association Map

The exact location of Sierra Vista Association can be found at this link: https://maps.app.goo.gl/PPJrDgizxHVJFq8V9

A closer view of the above map, showing Sierra Vista Association

Sierra Vista Association (SVA) is a small homeowner's association in Tulare County, located approximately two miles northeast of the City of Delano, north of the intersection of Road 172 and County Line Road. The water system is located at Avenue 4 and Avenue 172. The community consists of 13 houses and a population of approximately 44 people.

2.2 Community Profile

The **Sierra Vista Association** serves 44 people across 19 service connections. Information regarding the demographics of the **Sierra Vista Association** community were obtained from census tract data obtained from EJScreen Community Report (see Appendix F) for EJ Screen American Community Survey (ACS) Summary Report for community is summarized in the table below.

EJSCREEN is an environmental justice mapping and screening tool that provides a nationally consistent dataset and approach for combining environmental and demographic indicators: https://www.epa.gov/ejscreen/what-ejscreen.

NOTE: The EJSCREEN did not generate a report limited only to the boundaries of Sierra Vista Association, as the minimum radius for a user-drawn boundary is 0.6 miles. Consequently, the EJSCREEN report encompasses a slightly larger area than the Sierra Vista Association boundaries, resulting in a population count of 57. The actual population of the water system as reported by the State Water Resources Control Board is 44. The table below represents the most accurate population estimate available.

Table 1 – Sierra Vista Association Population Details[1]

Category	Count	Percentage
Total Population	**57**	**100%**
Population Reporting One Race	57	100%
White	3	6%
African American	0	0%
Asian	2	4%
Native American	3	5%
Native Hawaiian or Other Pacific Islander	0	0%
Two or More Races	0	0%
Hispanic or Latinx	48	85%
Population by Sex		
Total	**57**	**100%**
Male	26	46%

Female	31	54%
Population 18+ by Educational Attainment		
Total	**47**	**83%**
Less than high school education	36	63%
Limited English Households		
Total	**14**	**75%**
Speak Spanish	13	99%
Speak other Indo-European Languages	0	0%
Speak Asian-Pacific Island Languages	1	1%
Households by Household Income		
Household Income Base	**$18,626**	**100%**
<$15,000	0	0%
$15,000 -$25,000	19	100%
Occupied Housing Units by Tenure		
Total	**19**	**100%**
Owner Occupied	5	27%
Renter Occupied	14	73%

Of those that reported as one race, 85% are Hispanic. The reports show that 75% of households speak limited English. Of that 75%, 99% residents speak Spanish. Based on this data, community meetings will be offered in both Spanish and English. More than half of the community has less than a high school education, and this community is classified as low income.

3.0 Community Engagement and Communications

3.1 Public Meetings

It is anticipated that the community will be interested in the actions and activities of the designated Administrator because it includes work that directly impacts residents and customers within this water system. The activities described below will be conducted to provide accurate information to facilitate understanding and input.

Regular Public Meetings: P&P will host a public meeting at minimum once every three months. The public meetings will provide the community updates on the following items:

- The performance of the water system,
- Nitrate and 1, 2, 3 TCP MCL exceedances as required by DDW,
- The water system's financial health,
- Major projects or plans,
- Changes to water rates; and
- Other significant matters related to the designated water system.

Additional Public Meetings: Prior to taking any of the following actions, **P&P** will discuss these actions during a regularly scheduled public meeting or convene an additional meeting as needed.

- Development of Community Accountability and Engagement Plan.
- Development of Post-Administrator Drinking Water Service Plan.
- Establishing a final operating budget.
- Entering significant long-term contracts.
- Approving and/or entering contracts for significant planning projects or infrastructure improvements,
- Entering significant financing commitments, including any financing contracts with the State Water Board,
- Adoption of final system policies, and
- Altering water rates.

3.2 Public Meeting Logistics

- **Location** - Meetings will be held in a location convenient for the community. Meetings will be held in-person, virtually or through a combination of in-person and virtual methods (hybrid).
- **Meeting Notice** – The administrator will provide a public notice to all affected ratepayers, renters, and property owners a minimum of ten days prior to the public meeting. (See Appendix A)
- **Meeting agenda** – The administrator will provide a meeting agenda for each public meeting (See Appendix B)

- **Meeting summaries** – The administrator will publish a public meeting summary to the website within two weeks after the meeting.
- **Public comments** – The administrator will provide the public with an opportunity to provide public comments at every public meeting.
- **Language access services** – The administrator will provide translated written materials and oral interpretation in Spanish since demographics data reveals that at least 5% of the community speaks Spanish. If another language is requested by the community, the administrator will make every effort to interpret meetings in the requested language.

Meeting logistics:

As of **November 2023,** public meetings will be held:

☐ In-person at

☐ Virtually via

☒ Hybrid – virtually and in-person
At the **Generals Café and Grill, 2343 Girard St, Delano, CA 93215** and via Zoom meetings
Note: subsequent meetings will be held at Generals Café and Grill or other easily accessible location as determined by community input

☐ Unsure: _____

☒ **Public meeting notice:** The administrator will make reasonable effort to provide a meeting notice at least 10-days before the meeting, in the language spoken in the community and will include details that include date, time, and location or meeting platform and point-of-contact information.

☒ **Meeting agenda:**
The administrator will provide a meeting agenda at every public meeting.

☒ **Meeting summary:**
The administrator will publish a meeting summary to the website within two weeks after a public meeting has taken place.

☒ **Language access:**
Based on the census tract data for the **P&P** community demographics, materials will be provided in the following languages:

☒ **English**
☒ **Spanish**
☐ Other _____

3.3 Recommendations

Pre-Meeting Recommendations

- While not required, the administrator will use the sample ***community survey*** template to assess the level of community interest in the project, preferred ways to communicate, language(s) spoken, and most suitable dates and times to host public meetings (see Appendix D).
- Prepare ***public meeting notice***, ***meeting agendas***, and ***water bill inserts*** and/or other meeting appropriate materials (see Appendices A, B, and C).

Post- Meeting Recommendations

- While not required, the administrator could upload meeting recordings onto the water system website.

P&P will take the following pre- and post-meeting actions:

☒ Conduct a community survey
☒ Use public meeting notices
☒ Use meeting agendas
☐ Use bill inserts
☒ Develop e-mail reminders
☒ Regularly update website
☒ Develop meeting summaries
☒ Upload meeting recording to website
☐ Other _____

3.4 Communication Strategies

It is expected that the appointed administrator implements each of the following communication strategies:

- **Means of communication:** The administrator will provide regular updates to the community served and may include public meeting notices, newsletters, emails, the water system's website, billing inserts, posting of flyers at central locations within the community, door-to-door outreach, and/or other similar means of communication.
- **Language services**: The administrator will provide written materials in Spanish and English since demographics data revealed that at least 5% of the community speaks Spanish. If another language is requested by the public, the administrator

will make reasonable effort to provide written materials in the requested language.

- **Fact sheets/updates:** The administrator will provide fact sheets/updates in easy-to-understand non-technical language and should contain graphics/visuals to facilitate understanding by a lay audience. As demonstrated in the community demographic information, fact sheets/updates will be provided **English and Spanish** and in other languages spoken in the community.
- **Point-of-contact:** A designated point-of-contact will be listed on *all communications materials for* the public to contact for more information regarding actions and activities.
- **Mailing and key stakeholder e-mail lists:** P&P will request electronic copies of the mailing list and key stakeholder list from the State Water Board. If the State Water Board does not have a mailing list and key stakeholder list, P&P will work on developing its own at the beginning of communications efforts. P&P will use the water system mailing list and key stakeholder email distribution list to mail and/or email **informational materials including but not limited to public meeting notices, public meeting recordings, meeting summaries, and emergency drinking water notices.** The key stakeholder list consists of representatives from community organizations and local and state agency representatives. These lists will be updated regularly by P&P to ensure accuracy and to add the addresses of individuals who request to be on the list.

P&P has identified the following methods as the most appropriate means of communicating with this community:

☒ Mail
☒ Email
☐ Text messages
☒ Fact sheets
☐ Newsletter
☒ Water system website: admin.provostandpritchard.com
☐ Post flyers at identified centers of community (i.e., post office, markets)
☐ Water bill inserts
☐ Community partners
☒Other Door-to-door outreach

_____

Point-of-contact name and contact information:
Name: **Hamish Kellam**
Organization: **Provost & Pritchard**
Address: **455 W. Fir Ave., Clovis, CA 93611**
Phone: **(559) 449-2700**
Email: **hkellam@ppeng.com**

Table 3 – Community Accountability and Engagement Plan Timeline

Type of Action or Activity	Description or Purpose	Timeframe
Hold Community Meeting in December 2023, followed by quarterly meetings in March, June, and September	*The meeting will be held in person at Generals Café and Grill, 2343 Girard St, Delano, CA 93215, and online via Zoom or other compatible video conference platform. Subsequent meetings will be held at Generals Café and Grill or other convenient location based on community feedback*	Quarterly
Questions and comments can be submitted at any time via multiple communications channels, including phone, email, mail, and in person at Community Meetings	*Provide clear pathways for community members to ask questions about the project, and submit their comments and feedback*	Ongoing
Develop internal comment and question tracking matrix	*Develop organized system to coordinate questions and comments responses and track feedback over time*	November 2023
Develop email distribution list for email updates, emergency notices, and meeting information, subject to community use of email	*Provide timely and transparent communications to community members*	December 2023
Create dedicated website for Sierra Vista Association Administrator Program updates for the duration of P&P's time serving as Administrator	*Create a digital location to house background information, outreach materials, upcoming event information, emergency water notices, meeting recordings, and resources*	November 2023
Conduct survey with community members	*Understand community members' communications preferences, gather demographic information, collect email addresses if applicable, and obtain general outreach method feedback*	On or before first meeting in November 2023
Develop project fact sheet	*Provide clear and transparent information to the community*	December 2023

3.5 Accountability

The Water Boards holds a deep appreciation for community engagement and active involvement. Provost & Pritchard places a strong emphasis on our responsibility to our communities, ensuring that the project consistently aligns with their best interests.

Respond to and incorporate community Input: Community input will be documented, considered, and incorporated in the following ways:

A question and comment tracking matrix will be developed to record all questions and comments received. Community input will be reviewed and evaluated by P&P, who will summarize and record responses, follow-ups, and action items taken as necessary. An external matrix will consist of summarized comments and responses to be posted on admin.provostandpritchard.com.

- **Public access to records**: The administrator shall make available the following documents to the public during business hours **Monday – Friday, 8:00 AM – 5:00 PM.**
- The current operating budget
- The organization chart of all designated water system employees and management
- Ownership information for the designated water system
- Reports by auditors or other financial professionals regarding the budget or finances of the designated water system
- Current contracts for professional services
- All complaints regarding water system services to customers
- Any approved Post Administrator Drinking Water Plan

Optional, such services can be offered through the establishment of an information repository at a central location in the community such as a public library, community center, school, etc. throughout the duration of the administrator. If feasible, the administrator shall make these documents available on the designated water system's website.

- **State Water Board Process to Submit Complaints and Petitions:** Any ratepayer, renter, or property owner who receives water from a designated water system which receives services from the administrator is entitled to submit a complaint or file a petition to the State Water Board for the reversal or modification of a decision of an administrator or substitution of the administrator.

To submit a complaint contact:

Andrew Forbes, Water Resources Control Engineer
Division of Drinking Water, State Water Resources Control Board
Phone : (559) 447- 3313
Email : DDW-Administrator@waterboards.ca.gov
Mail : 265 W. Bullard Avenue, Suite 101, Fresno, CA 93704

To submit a petition:

Petitions may be submitted the following ways:

In person**:**
State Water Resources Control Board, Office of Chief Counsel
1001 "I" Street, 22nd Floor, Sacramento, CA 95814
Attn: Pamela Downing, Legal Secretary

By mail:
State Water Resources Control Board, Office of Chief Counsel
P.O. Box 100, Sacramento, CA 95812-0100
Attn: Pamela Downing, Legal Secretary

By email: DrinkingWaterPetitions@waterboards.ca.gov

By fax: (916) 341-5199

For more information, visit: Drinking Water Petitions for Reconsideration | California State Water Resources Control Board

4.0 Appendices

Appendix A – Sample Meeting Notification

Appendix B – Sample Meeting Agenda

Appendix C – Sample Water Bill Insert

Appendix D – Sample Community Survey

Appendix A – Sample Public Meeting Notice

JOIN US!

ADMINISTRATOR FOR SIERRA VISTA ASSOCIATION WATER SYSTEM

COMMUNITY MEETING

Provost & Pritchard technical consultants have been appointed and funded by the California State Water Resources Control Board to provide safe and affordable drinking water for Sierra Vista Association.

You are invited to learn more about your drinking water, water rates, and upcoming plans to improve your drinking water system.

We will cover:

- **[SPECIFIC TOPICS FOR THIS PUBLIC MEETING]**
    - **[Example – Updates on water system performance]**
    - **[Example – Overview of water system financial health]**

Date/Time:

[DATE AND TIME]

In-person location:	**Join online via Zoom:**	**Join by phone:**
[ADDRESS]	**[LINK TO JOIN]**	**[PHONE & MEETING ID]**

For more information, contact:
Provost & Pritchard Consulting Group
Hamish Kellam
(559) 449-2700, hkellam@ppeng.com
445 W. Fir Ave., Clovis, CA 93611

Appendix B – Sample Public Meeting Agenda Template

ADMINISTRATOR PROGRAM COMMUNITY MEETING # [Insert Meeting Number]

Provost & Pritchard
Sierra Vista Association

Day of the Week, Month, Day, Year from 0:00 – 0:00 PM

AGENDA

I. Call meeting to order
II. Introductions & Administrator Program overview
III. Work Underway
   a. Community Accountability and Engagement Plan
   b. Performance of the water system
   c. Updates on any changes to water rates
   d. Overview of the water system's finances
   e. Update on major projects or plans
   f. Community engagement
   g. Update on significant matters related to the water system
IV. Public comments, questions, and answers
   a. Public comments will be recorded and considered by the Administrator
V. Next meeting is **[insert next meeting date]**
   a. Look for email, website, and mail communications
VI. Adjourn

Appendix C – Sample Water Bill Insert

Dear Customer,

We would like to welcome you as a Golden State Water Company customer and let you know it is our privilege to serve you. As a new customer, your first monthly bill will be mailed by the first week of February 2024 for services rendered in January 2023.

Our goal is to make every customer service experience pleasant and easy. We hope you find the following information helpful.

Use our new Customer Self Service Portals

- MyGSWater: Sign up for MyGSWater Customer Account Portal, a self-service web portal where customers are enrolled in paperless billing, can access payment and water consumption history, schedule online payments and manage a personalized online profile. You can access the Customer Account Portal on a computer or mobile device via https://www.gswater.mygswater-cap.com

- Customer Support Portal: Submit service requests such as starting or stopping water service, request a pay plan, report an outage, pay bills online, track service request, and enroll in paperless billing. You can view the Customer Support Portal on a computer or mobile device via https://gswater.custhelp.com.

We offer three (3) easy ways to pay your water bill

1. **MyGSWater**: A self-service web portal where customers are enrolled in paperless billing, can access payment history, schedule online payments and manage a personalized online profile. You can access the Customer Account Portal on a computer or mobile device via https://www.gswater.mygswater-cap.com

2. **KUBRA EZ-Pay**: Make one-time payments online or by mobile device using your checking account, debit or credit card, check or even cash

3. **PHONE:** Call our 24/7 automated payment service at 1-844-706-7690. Please have your Golden State Water account number and Phone number For more information, please visit www.gswater.com/payment-options.

Our Team of Water Professionals at Your Service

Our experience and team of water, customer service and infrastructure professionals provide a unique value to the million customers we serve in 75 communities. Golden State is a subsidiary of American States Water Company, listed on the New York Stock Exchange (AWR), one of America's leading water providers. We are regulated by the California Public Utilities Commission, the California State Water Resources Control Board, and the U.S. Environmental Protection Agency.

Best in the Class 24/7 Customer Service

Our industry leading approach to customer service includes one of the first around-the-clock Customer Service Call Centers in the industry, where the friendly voices of trained representatives are available to answer questions or address any kind of water crisis day or night. We look forward to serving you. If you have any questions, please don't hesitate to call our 24-hour customer service line at 1-800-999-4033, or Email: customerservice@gswater.com.

Sincerely,

Golden State Water Company

Appendix D- Community Survey Template (Optional Resource)

Sierra Vista Association Water System
Community Questionnaire November 2023

Please Print Clearly

Full Name: _____

Street Address: _____

City, Zip: _____

E-mail: _____

Phone: Number: _____

1) Have you participated in any public meetings regarding drinking water issues for Sierra Vista Association Water System? (circle) Yes No

If no, why not?

_____

3) What language(s) are spoken in this community? _____

4) Do you prefer in-person, virtual (Zoom), or hybrid (in-person and Zoom option) meetings?

_____

5) What is the best day of the week and time to hold a public meeting?

_____

6) What is the preferred location of the public meeting?

_____

7) What is the best way to provide you with information regarding the Sierra Vista Association Water System? Please rate the following communication tools on a scale of 1 to 5 (1 = least preferred and 5 = most preferred):

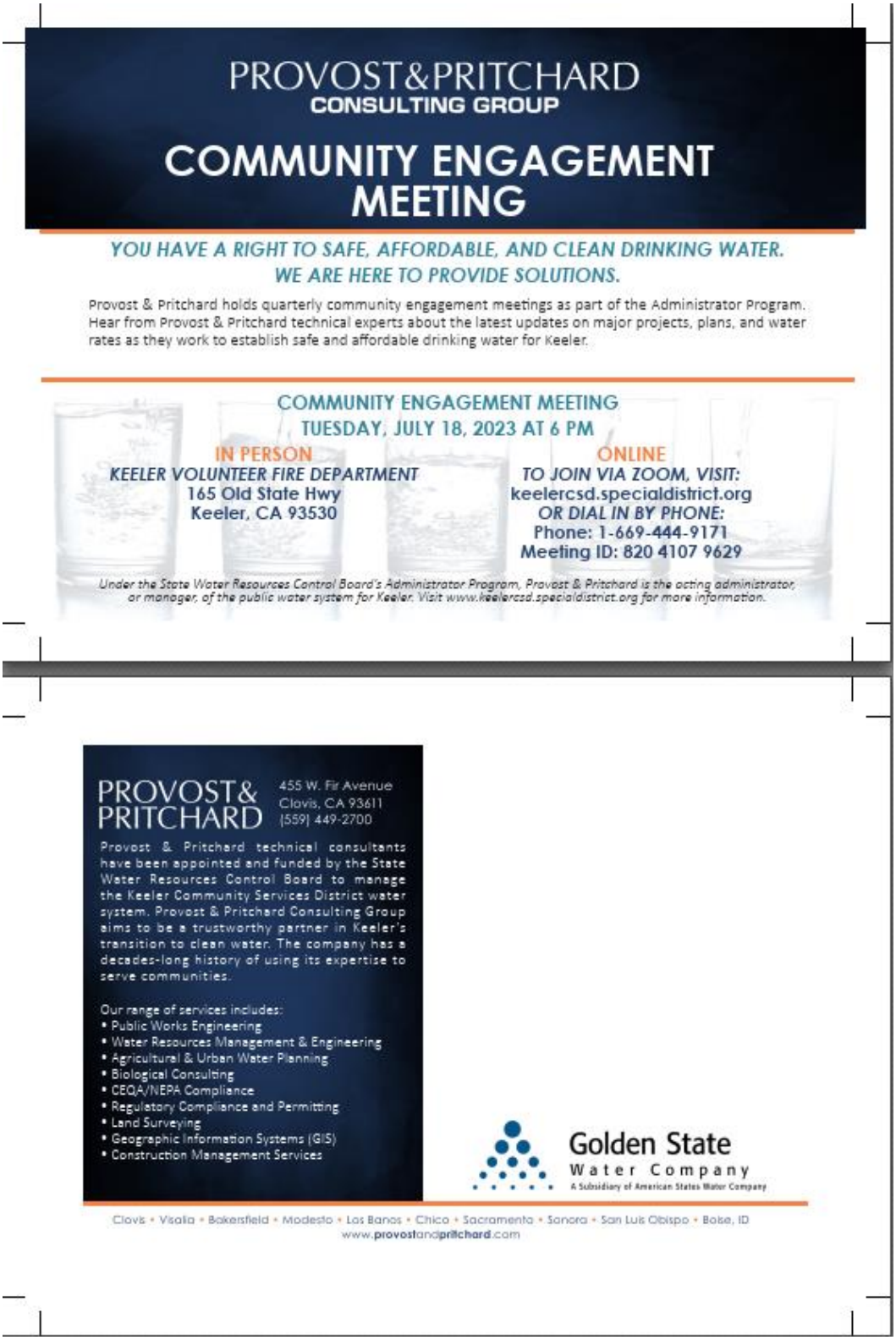
Direct mail	1	2	3	4	5
Website/internet	1	2	3	4	5
Information through schools	1	2	3	4	5

Information through churches	1	2	3	4	5
Public notices in a newspaper	1	2	3	4	5
Community/public meetings	1	2	3	4	5
E-mailed information	1	2	3	4	5
Social media (Facebook, Twitter, Instagram)	1	2	3	4	5
Information posted in public areas	1	2	3	4	5
Press releases/newspaper articles	1	2	3	4	5

8) Are there other ways for us to keep you better informed? (circle) Yes No

Please describe.

APPENDIX E– Sample Community Meeting Postcard



APPENDIX F — EJ SCREEN

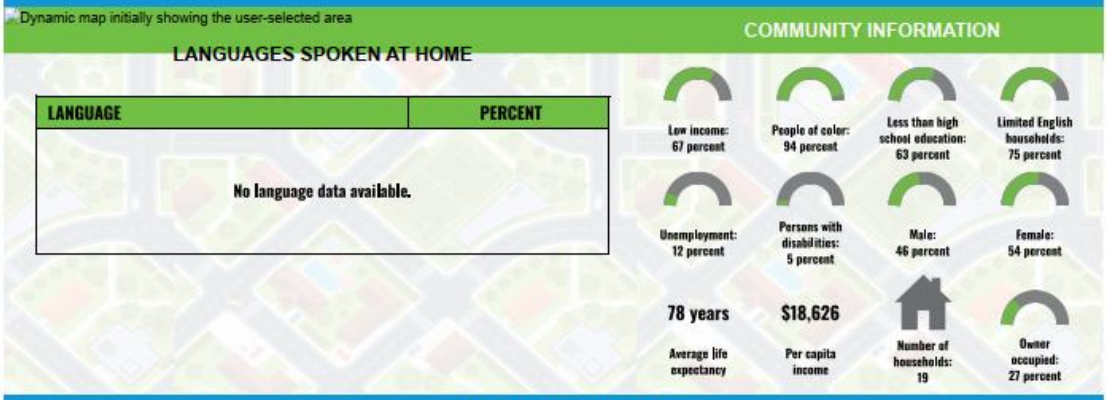
EPA

EJScreen Community Report

This report provides environmental and socioeconomic information for user-defined areas, and combines that data into environmental justice and supplemental indexes.

Jovista, CA

the User Specified Area
Population: 57
Area in square miles: 0.06



LANGUAGES SPOKEN AT HOME

LANGUAGE	PERCENT
No language data available.	

COMMUNITY INFORMATION

Low income: 67 percent
People of color: 94 percent
Less than high school education: 63 percent
Limited English households: 75 percent
Unemployment: 12 percent
Persons with disabilities: 5 percent
Male: 46 percent
Female: 54 percent
78 years — Average life expectancy
$18,626 — Per capita income
Number of households: 19
Owner occupied: 27 percent

BREAKDOWN BY RACE

White: 6%
Black: 0%
American Indian: 5%
Asian: 4%
Hawaiian/Pacific Islander: 0%
Other race: 0%
Two or more races: 0%
Hispanic: 85%

BREAKDOWN BY AGE

From Ages 1 to 4	4%
From Ages 1 to 18	17%
From Ages 18 and up	83%
From Ages 65 and up	7%

LIMITED ENGLISH SPEAKING BREAKDOWN

Speak Spanish	99%
Speak Other Indo-European Languages	0%
Speak Asian-Pacific Island Languages	1%
Speak Other Languages	0%

Notes: Numbers may not sum to totals due to rounding. Hispanic population can be of any race.
Source: U.S. Census Bureau, American Community Survey (ACS) 2017 -2021. Life expectancy data comes from the Centers for Disease Control.

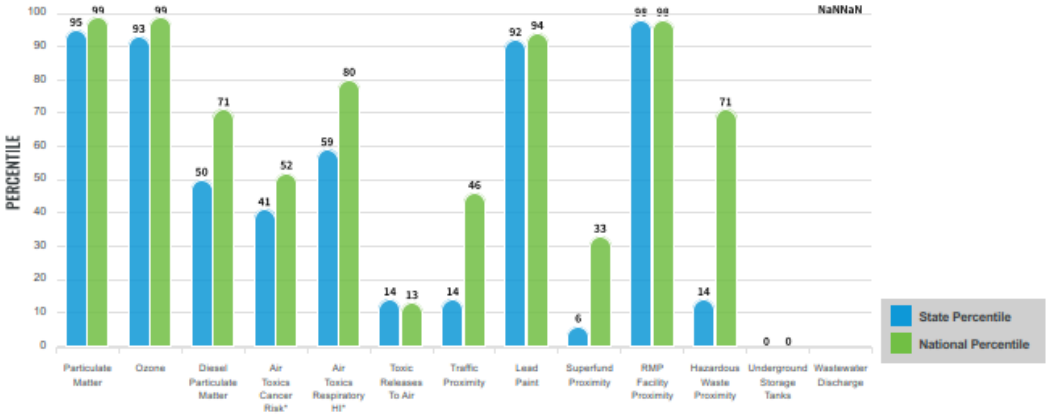
Environmental Justice & Supplemental Indexes

The environmental justice and supplemental indexes are a combination of environmental and socioeconomic information. There are thirteen EJ indexes and supplemental indexes in EJScreen reflecting the 13 environmental indicators. The indexes for a selected area are compared to those for all other locations in the state or nation. For more information and calculation details on the EJ and supplemental indexes, please visit the EJScreen website.

EJ INDEXES

The EJ indexes help users screen for potential EJ concerns. To do this, the EJ index combines data on low income and people of color populations with a single environmental indicator.

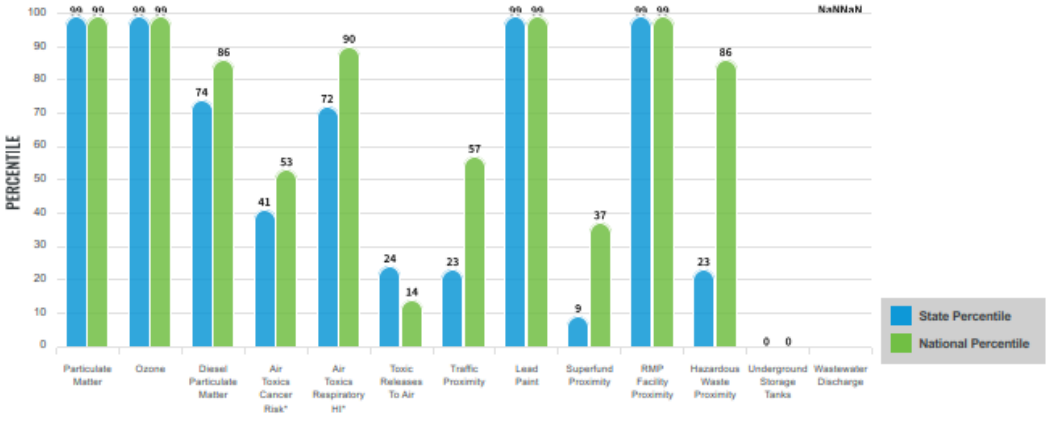
EJ INDEXES FOR THE SELECTED LOCATION



SUPPLEMENTAL INDEXES

The supplemental indexes offer a different perspective on community-level vulnerability. They combine data on percent low-income, percent linguistically isolated, percent less than high school education, percent unemployed, and low life expectancy with a single environmental indicator.

SUPPLEMENTAL INDEXES FOR THE SELECTED LOCATION



These percentiles provide perspective on how the selected block group or buffer area compares to the entire state or nation.

Report for the User Specified Area

EJScreen Environmental and Socioeconomic Indicators Data

SELECTED VARIABLES	VALUE	STATE AVERAGE	PERCENTILE IN STATE	USA AVERAGE	PERCENTILE IN USA
POLLUTION AND SOURCES					
Particulate Matter ($\mu g/m^3$)	10.7	8.65	82	8.08	97
Ozone (ppb)	70.3	65.9	70	61.6	94
Diesel Particulate Matter ($\mu g/m^3$)	0.151	0.26	24	0.261	31
Air Toxics Cancer Risk* (lifetime risk per million)	20	27	3	25	5
Air Toxics Respiratory HI*	0.3	0.34	17	0.31	31
Toxic Releases to Air	0.12	780	5	4,600	3
Traffic Proximity (daily traffic count/distance to road)	7.3	510	5	210	14
Lead Paint (% Pre-1960 Housing)	0.45	0.31	68	0.3	70
Superfund Proximity (site count/km distance)	0.013	0.17	2	0.13	8
RMP Facility Proximity (facility count/km distance)	1.8	0.57	93	0.43	95
Hazardous Waste Proximity (facility count/km distance)	0.18	5.9	5	1.9	32
Underground Storage Tanks (count/km^2)	0	1.5	0	3.9	0
Wastewater Discharge (toxicity-weighted concentration/m distance)	N/A	4	N/A	22	N/A
SOCIOECONOMIC INDICATORS					
Demographic Index	80%	45%	96	35%	95
Supplemental Demographic Index	47%	15%	99	14%	99
People of Color	94%	61%	85	39%	91
Low Income	67%	28%	94	31%	92
Unemployment Rate	12%	7%	83	6%	85
Limited English Speaking Households	75%	9%	99	5%	99
Less Than High School Education	63%	16%	99	12%	99
Under Age 5	4%	6%	36	6%	39
Over Age 64	7%	16%	19	17%	16
Low Life Expectancy	20%	18%	77	20%	58

*Diesel particulate matter, air toxics cancer risk, and air toxics respiratory hazard index are from the EPA's Air Toxics Data Update, which is the Agency's ongoing, comprehensive evaluation of air toxics in the United States. This effort aims to prioritize air toxics, emission sources, and locations of interest for further study. It is important to remember that the air toxics data presented here provide broad estimates of health risks over geographic areas of the country, not definitive risks to specific individuals or locations. Cancer risks and hazard indices from the Air Toxics Data Update are reported to one significant figure and any additional significant figures here are due to rounding. More information on the Air Toxics Data Update can be found at: https://www.epa.gov/haps/air-toxics-data-update.

Sites reporting to EPA within defined area:

Superfund 0
Hazardous Waste, Treatment, Storage, and Disposal Facilities 0
Water Dischargers 0
Air Pollution 0
Brownfields 0
Toxic Release Inventory 0

Other community features within defined area:

Schools 0
Hospitals 0
Places of Worship 0

Other environmental data:

Air Non-attainment ..... Yes
Impaired Waters ..... No

Selected location contains American Indian Reservation Lands* ..... No
Selected location contains a "Justice40 (CEJST)" disadvantaged community ..... Yes
Selected location contains an EPA IRA disadvantaged community ..... Yes

Report for the User Specified Area

EJScreen Environmental and Socioeconomic Indicators Data

HEALTH INDICATORS

INDICATOR	HEALTH VALUE	STATE AVERAGE	STATE PERCENTILE	US AVERAGE	US PERCENTILE
Low Life Expectancy	20%	18%	77	20%	58
Heart Disease	6	5.2	77	6.1	50
Asthma	11.7	9.5	95	10	88
Cancer	3.3	5.3	8	6.1	4
Persons with Disabilities	6.7%	10.9%	16	13.4%	11

CLIMATE INDICATORS

INDICATOR	HEALTH VALUE	STATE AVERAGE	STATE PERCENTILE	US AVERAGE	US PERCENTILE
Flood Risk	15%	13%	74	12%	78
Wildfire Risk	53%	30%	69	14%	86

CRITICAL SERVICE GAPS

INDICATOR	HEALTH VALUE	STATE AVERAGE	STATE PERCENTILE	US AVERAGE	US PERCENTILE
Broadband Internet	25%	10%	91	14%	83
Lack of Health Insurance	11%	7%	79	9%	70
Housing Burden	Yes	N/A	N/A	N/A	N/A
Transportation Access	Yes	N/A	N/A	N/A	N/A
Food Desert	Yes	N/A	N/A	N/A	N/A

Footnotes

Report for the User Specified Area